

From: xxxxxxxxxxxxxxxxxxxxxxxxxxxx
Sent: 27 May 2019 19:44
To: Licensing <licensing@herefordshire.gov.uk>
Subject: Noise complaint. The Barn, Ledbury

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Tel xxxxxxxxxxxxxxxx

27.05.19

Dear Sir or Madam

I am writing with regards to the live music venue The Barn that is situated in St. Katherine's car park in Ledbury.

I live next door to the venue and I recently opposed their late night licence application. I also attended the meeting at The Shire Hall when the application was granted.

I would like to raise some concerns about recent events at The Barn,

Firstly, IT'S TOO LOUD!

There has been a live music event at The Barn every weekend of late. The owner of the venue said at the meeting that such events will be infrequent. I have seen no evidence of this.

Last Saturday, there was a band and they played from early evening to beyond midnight. It seemed to be louder than ever. Furthermore, when the band had finished, loud music continued to play until 12.30am. At this time it was clear to me that people were still arriving at the venue. This caused further disturbance and at such a late hour.

The owners have agreed to close all windows and doors at 11 o'clock. However, this makes no difference whatsoever. It is STILL TOO LOUD!

There is a sign at the venue requesting customers to respect the neighbours upon leaving the premises. This does not appear to be happening. Customers do not seem to take notice of the sign or verbal requests if any from the owners. The irony being that the loudest voice to be heard is that of one of the owners, shouting over the music, every weekend.

As I said, I attended the meeting when the late night licence was granted. Despite the terms and conditions that The Barn has agreed to adhere to, I always knew that the above issues would continue to happen.

Furthermore, prior to the decision being made to grant the late night licence, I was very disappointed to discover that not one member of the licencing committee had visited The Barn and assessed the vicinity to consider the impact a late night licence would have on others in the area. In doing so, it would have been very clear to see how very close The Barn is to my flat and thus realize how much disturbance would be caused.

I am the closest neighbour to The Barn and seem to be the only person affected by the noise and because I am just one person ,my views appear to be being ignored.

It is fair to say that the above is having a detrimental effect on my well being. I simply am unable to relax in my own home. It is so loud at The Barn that it is not an overstatement to say that I literally can not hear myself think.

As advised by PC Moody who attended the meeting, I am keeping a log of all incidence that continue to cause a disturbance.

I would be very grateful if you could look into my concerns and inform me of what time The Barn is allowed to play music until and at what level of volume. Based on my experiences so far, it is not acceptable.

Thank you.

Yours faithfully

David Thomas